

## Resolution

**Agenda Number:** 20.1  
**Date:** April 11, 2024

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**Moved by** Councillor Reid  
**Seconded by** Councillor Tedjo

### **Resolution Number 2024-268**

*Whereas at Chartwell Heritage Glen Seniors Residence (Chartwell) located at 6509, 6515 and 6521 Glen Erin, Chartwell has sold the property and it will no longer be used as a seniors residence;*

*And whereas, Chartwell has provided eviction notices to senior residences who consist of individuals paying below market value rent and those on Long Term Care waiting lists;*

*And whereas, seniors have been given three months' rent towards first and last month's rent on a replacement home;*

*And whereas, many of the seniors will be obligated to pay nearly double their current rent and moved out of their neighbourhood;*

*And whereas, Chartwell reported comprehensive income of over \$125M in 2023, up from \$49M in 2022;*

*And whereas, under the Retirement Homes Act, 2010, a licensee must take the action of providing at least 120 days written notice for eviction;*

*And whereas, eviction can generate lasting health impacts and can be a source of psychosocial stress for older adults leading to increased social isolation and premature death;*

*Therefore be it resolved:*

- 1. That the Regional Chair, on behalf of Regional Council, write a letter to the Minister of Seniors and Accessibility requesting an increase in the days of written notice of eviction from 120 days to 180 days for retirement homes and prioritization of the creation of public and not-for-profit provision of retirement residences; and*
- 2. That the Regional Chair, on behalf of Regional Council, write to the Minister of Municipal Affairs and Housing urging the creation of a strategy in collaboration with Service Managers and District Social Services Administration Boards to manage the negative impacts of the risk of evictions from the redevelopment of retirement residences and long-term care facilities into condominium type housing and lessons learned from other jurisdictions; and*
- 3. That the Regional Chair, on behalf of Regional Council, write a letter to Chartwell Heritage Glen Seniors Residence requesting that they increase the support to affected residents to include the following:*
  - a. The months' rent provided to seniors increased from three months to 12 months;*
  - b. The eviction notice extended from 120 days to 180 days;*
  - c. A unit of comparable size in another Chartwell property be offered to the seniors at their current rental rate; and*
  - d. Any moving-related costs and assistance with the search for housing.*

**Carried**